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MULTI-LINGUA Kft. QUALITY POLICY

OUR GOAL

We operate a quality control system in line with the MSZ EN ISO 9001:2015 and EN ISO 17100:2015 international standards to ensure our customers are satisfied with the quality services we provide, in accordance with legislative requirements.

In the interest of the above:

- ⇒ *We operate our quality control system efficiently and we continuously improve its effectiveness.*
- ⇒ *We would like to share in the success of our clients, which is why we prioritise their requirements and long term interests.*
- ⇒ *We exercise great discretion when selecting suppliers and subcontractors.*
- ⇒ *We are constantly working on updating our methods and we apply those by taking into account current market demand.*
- ⇒ *We emphasise the importance of providing regular technical training and of the ongoing technical and personal development of our employees.*
- ⇒ *We monitor and evaluate our translation and interpreting processes.*
- ⇒ *We hold compliance with legal requirements to be a fundamental requirement.*
- ⇒ *We wish to play a definitive role in the field of translation and interpreting. We therefore expect all employees to responsibly contribute to the company's success with their personal skills.*

OUR MOTTO:

Quality paves the way to success

Dated in Budapest, 1 March 2017

László Végső
CEO